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PATENT  
021756-047800US

TOWNSEND and TOWNSEND and CREW LLP

By /Maureen Golob/  
Maureen Golob

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of

BENJAMIN et al.

Application No.: 09/970,455

Filed: October 3, 2001

For: SELF-LEARNING METHOD AND  
APPARATUS FOR RATING SERVICE  
PROVIDERS AND PREDICTING  
FUTURE PERFORMANCE

Customer No.: 20350

NOTIFICATION OF LOSS OF  
ENTITLEMENT TO SMALL ENTITY  
STATUS

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Pursuant to 37 CFR §1.27(g)(2), notice is hereby given that the above-referenced patent application is no longer entitled to small entity status.

Respectfully submitted,

/Andrew J. Lee/

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